




- Fridays' Swyx Tip
- 
- 

Fridays' Swyx Tip

 A group blog by Mirjam Baumberger in General



Fridays' Swyx Tip #35: Call Journal



Entry posted by Tom Wellige June 12, 2020

395 views

From 2009 to 2011 [mirjam baumberger](#) wrote a great blog, the "**Fridays' Swyx Tip**". Every Friday she posted a tip regarding the usage of SwyxWare and connected tools and devices. As the old forum is offline this article series will be restored here again over the time. Please note that some information in this article series might not be valid anymore with current SwyxWare versions.

This blog article was originally posted on 15.01.2010 00:54

Dear Swyx Users

Did you know that with SwyxWare V 7.0 the SwyxIt! "Call Journal" has been redesigned and offers now an even better overview of all your calls ?

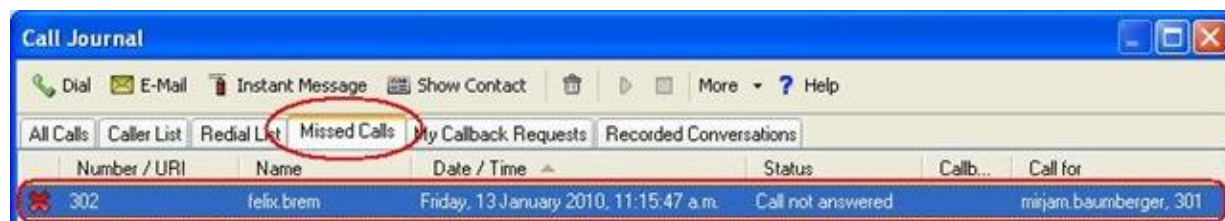
The calls are listed on different tabs such as "Caller list", "Redial List", "Missed Calls", "My Callback Requests" and even access to the "Recorded Conversations" is only one mouse click away.

The "Call Journal" can be brought up via various options:

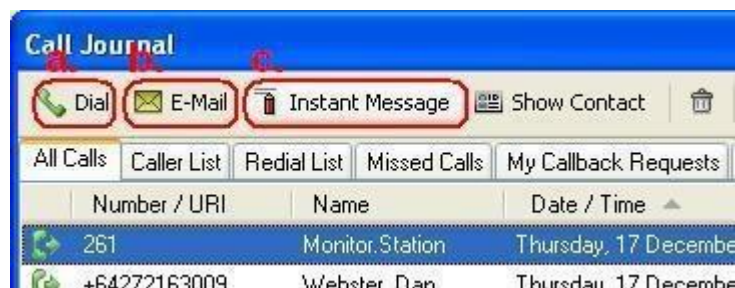
1. You can open the Call Journal with the "Call Journal" symbol.



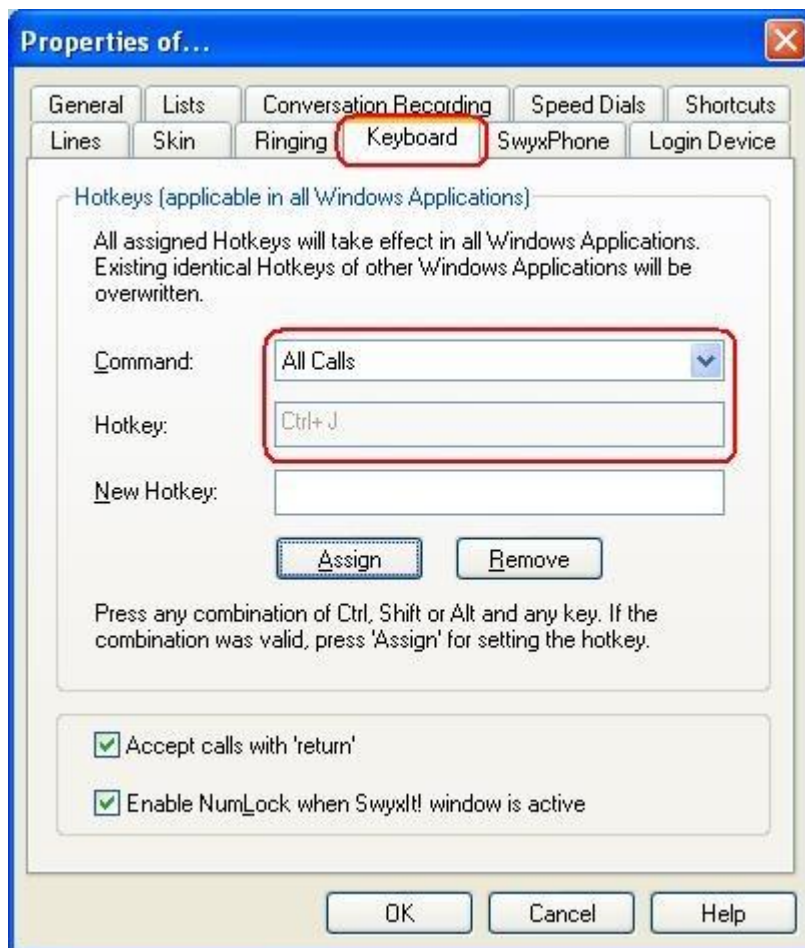
2. if you call up the Call Journal from the "Missed Calls" option on the skin, the missed calls tab will be displayed immediately.



The list directly shows important information for the calls and various options are available for handling the calls. For example, a.) you can call a subscriber directly from the lists, b.) send an instant message c.) or send an e-mail to the contact



3. For direct access to your caller list you can also assign a hotkey via the SwyxIt! menu Settings/UserProfile/Keyboard/"All Calls"




Have a good weekend and happy Swyxing...

Regards

Mirjam


@ IT Net World Ltd, NZ & AUS SWYX Distributor


<http://www.itnetworld.co.nz/>

 Share

Followers

1

 [Previous entry](#)
[Fridays' Swyx Tip #34: Trunk Recording](#)

[Next entry](#) 
[Fridays' Swyx Tip #36: Silent conference](#)

0 Comments

There are no comments to display.

Create an account or sign in to comment

You need to be a member in order to leave a comment

Create an account

Sign up for a new account in our community. It's easy!

Register a new account

Sign in

Already have an account? Sign in here.

Sign In Now

Theme ▼

Copyright (c) 2007-2025 by Tom Wellige
Powered by Invision Community